

HEALTHCHECK FROM STORSERVER

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Ensure Maximum Performance of Your Backup Solution with a Health Check from STORServer

As your backup, archive, and disaster recovery needs grow and change, or when you experience staff changes, you may find it necessary to review your data backup solution to ensure that your business requirements for data retention, restoration, and protection are being met.

STORServer offers a comprehensive System Health Check for STORServer® Backup Appliance and IBM Spectrum® Protect customers who have had their systems installed for at least a year, have experienced staff turnover, or are experiencing rapid and significant changes to their system and storage infrastructure.

STORServer is world renowned for our expertise in data backup and for defining best practices for the implementation and use of IBM Spectrum Protect, which is the backup, archive and disaster recovery engine for our backup appliance. Our professionally certified consultants with over 130 years combined IBM experience will provide a health check of your current STORServer Backup Appliance or IBM Spectrum Protect environment. A Backup Expert will work with you to ensure that your backups, disaster recovery plans and data retention policies are fine-tuned to meet your Recovery Point Objectives (RPO) & Recover Time Objectives (RTO).



The STORServer Professional Services team provides installation, configuration, support, and Health Check services. Our professionally certified, expert consultants have years of experience with backup, archive and disaster recovery solutions.

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The STORServer Health Check includes:

- Identification of objectives and issues with your system administrator.
- Review of your IBM Spectrum Protect hardware installation.
- Collection of data to determine performance and reliability problems, historical trends, and system growth requirements.
- Performance of various tests and diagnostics to determine the state of your server configuration.
- Review of the activity log and client log files to verify proper client and agent operation.
- Review of the Disaster Recovery Manager (DRM) implementation.
- Review of your daily administrative task operations.
- Design and implementation of configuration changes required to best meet your needs
- Implementation of STORServer Console as required.
- Consultation with your personnel to answer technical questions, implement suggestions and perform knowledge transfer.
- A detailed report outlining current system configuration, recommended changes, and future system needs to meet your company's projected system growth.

ABOUT STORSERVER

STORServer is a leading provider of data protection solutions and offers the only enterprise data backup appliance that is built to order. Each backup appliance solution is tailored to the customer's unique environment to simplify management of complex backup, archive and disaster recovery needs. STORServer's appliances feature enterprise class data backup, archive and disaster recovery software, hardware, services and U.S.-based customer support. For more information on STORServer, please visit our website.

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