

## DISASTER RECOVERY SERVICES

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### Do you have a disaster recovery plan in place?

Are you confident you can recover quickly from catastrophic data loss and keep your company in business? If not, is your lack of a DR plan due to the difficulty, complexity, and expense of creating and testing it?

If you do have a DR plan in place, have you tested it? Again, are you confident you can recover quickly from catastrophic data loss and keep your company in business?

If gaining this confidence is a priority, STORServer offers Disaster Recovery Consulting Services to assist in the preparation, testing and response to disastrous situations.

There are three types of DR to meet your specific needs:

#### Disaster Recovery Planning and Support Services

- Interviewing the key business stake holders
- Populating the automatically generated disaster recovery plan file with site specific recovery information for the STORServer® Enterprise Backup Appliance or IBM Spectrum® Protect server.
- Knowledge transfer of server maintenance and site specific recovery information in the disaster recovery plan file.
- Twice yearly remote assistance during customer scheduled disaster recovery testing.
- 24x7x365 remote response in cases of actual disaster and recovery

The STORServer Professional Services team provides installation, configuration, support, and Health Check services. Our professionally certified, expert consultants have years of experience with backup, archive and disaster recovery solutions.



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### **Disaster Recovery Onsite Testing:**

- Annual on-site assistance during customer scheduled disaster recovery testing.
- Assistance with the installation of the STORServer Enterprise Backup Appliance or IBM Spectrum Protect Server software on a disaster recovery server.
- Assistance with restoring the STORServer Enterprise Backup Appliance or IBM Spectrum Protect Server database.
- Assistance with installation of Client software.
- Assistance with the restore STORServer Enterprise Backup Appliance or IBM Spectrum Protect client data.

### **Disaster Recovery First Response:**

- Provides 24x7x365 on-site response in cases of actual disaster recovery.
- Resource on-site within 12 hours of notification whenever possible.
- 24 hour response guaranteed.

### **ABOUT STORSERVER**

STORServer is a leading provider of data protection solutions and offers the only enterprise data backup appliance that is built to order. Each backup appliance solution is tailored to the customer's unique environment to simplify management of complex backup, archive and disaster recovery needs. STORServer's appliances feature enterprise class data backup, archive and disaster recovery software, hardware, services and U.S.-based customer support. For more information on STORServer, please visit our website.

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