

CASE STUDY › HEALTHCARE

The Customer

Serving patients since 1891, this family of hospitals and healthcare organizations is named one of “America’s Best Hospitals” by US News and World Report. Also named the number one company to work for in the state by FORTUNE Magazine, it has an image of excellence to maintain.

The Challenge

Part of upholding that image is protecting the incredibly valuable data of patients, physicians and employees. Serving more than 100,000 patients annually, this healthcare organization made the decision to virtualize its data environment in order to improve the efficiency and availability of resources and applications. Overall, it backs up about eight terabytes nightly.

Full VMware image backups had to be completed every night, running almost 24 hours. File level restores were cumbersome and often unsuccessful, resulting in a restore of the full VMware image.

The Solution

Today, incremental backups are run nightly on the VMware guests. Full image backups are run every two weeks, spread across the guests. The backup window is now eight hours or less. Tivoli Storage Manager captures the backups in its own logs, so all of the data is reported in Aptare. STORServer’s detailed logs made it possible to identify and resolve environment issues.

In addition to tremendous time savings, VMware backup success has increased to greater than 99 percent with the STORServer Agent for Virtual Machine Backup.



ABOUT STORSERVER

STORServer, Inc., headquartered in Colorado Springs, CO is a leading provider of data backup solutions for the mid-market. We offer a complete suite of appliances, software, and services that solve today’s backup, archive and disaster recovery challenges. For more information on STORServer, please visit the company’s website at www.storserver.com.

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